

**SOUTH AUSTRALIA**  
Kuchel Enterprises Pty Ltd  
T/As Australian  
Outdoor Living  
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BLD 214381  
[receptionsa@aol-sa.com.au](mailto:receptionsa@aol-sa.com.au)

**AUSTRALIAN CAPITAL  
TERRITORY**  
Australian Outdoor Living  
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**VICTORIA**  
Australian Outdoor Living  
(VIC) Pty Ltd  
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Campbellfield VIC 3061  
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**QUEENSLAND**  
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2/11-17 Cairns Street  
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**NEW SOUTH WALES**  
Australian Outdoor Living  
(NSW) Pty Ltd  
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**TASMANIA**  
Australian Outdoor Living  
(TAS) Pty Ltd  
5/14 Kennedy Drive  
Cambridge TAS 7170  
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**WESTERN AUSTRALIA**  
Australian Outdoor Living  
(WA) Pty Ltd  
2/35 Prosperity Avenue  
Wangara WA 6065  
ABN 21 128 879 872  
[reception@aol-wa.com.au](mailto:reception@aol-wa.com.au)


<b>CONTRACT NUMBER</b>	<b>SURNAME</b>	<b>GIVEN NAME/S</b>
<input type="text"/>	<input type="text"/>	<input type="text"/>
<b>ADDRESS</b>		<b>POSTCODE</b>
<input type="text"/>		<input type="text"/>
<b>PHONE (HOME)</b>	<b>PHONE (WORK)</b>	<b>PHONE (MOBILE)</b>
<input type="text"/>	<input type="text"/>	<input type="text"/>
<b>CONSULTANT</b>	<b>INSTALLER</b>	<b>COMPLETED</b>
<input type="text"/>	<input type="text"/>	<input type="text"/>
<b>VALUE OF ORDER</b>		
\$ <input type="text"/>		




Outdoor Blinds




Artificial Lawn




Roller Shutters



Pergolas, Verandahs & Decking



Swimming Pools



Spas & Swim Spas

## CUSTOMER SATISFACTION SLIP

<b>CUSTOMER NAME/S</b>	<b>CONTRACT NUMBER</b>	
<input type="text"/>	<input type="text"/>	
<b>ADDRESS</b>	<b>POSTCODE</b>	
<input type="text"/>	<input type="text"/>	
<b>PHONE (HOME)</b>	<b>PHONE (WORK)</b>	<b>PHONE (MOBILE)</b>
<input type="text"/>	<input type="text"/>	<input type="text"/>
<b>CONSULTANT</b>	<b>INSTALLER</b>	<b>COMPLETED</b>
<input type="text"/>	<input type="text"/>	<input type="text"/>
<b>SIGNED</b> <i>(I am completely satisfied with the delivery and/or installation)</i>		
<input type="text"/>		

**OUTDOOR BLINDS**

1 year parts and labour

- 3 year protection against failure due to UV degradation on Clear and Tinted PVC material
- 5 year protection against failure due to UV degradation on Bella Vista material

 **ARTIFICIAL LAWN**

1 year labour

- 7 year Augusta 35 Range
- 7 year St Andrews 30 Range
- 5 year Fairway Range

 **ROLLER SHUTTERS**

1 year parts and labour

- 6 year 240V electric Jolly motor
- 2 year 12V solar motor
- 1 year solar batteries
- 1 year solar panel
- 1 year remote
- 5 year external coatings (curtains/slats, pelmet box, guides and bottom bar)

 **FIBREGLASS SWIMMING POOLS**

25 year pool shell structure

5 year building

 **CONCRETE SWIMMING POOLS**

5 year structural

- All repairs during the warranty period must be carried out by a qualified AOL representative. Any tampering with product could result in your warranty becoming void.
- Products must be cared for and maintained in a suitable manner and as per manufacturer's recommendations.
- Any initial product defect must be reported within 48 hours of final completion of works.
- Any future product faults or workmanship concerns within the periods defined above (per product) will be addressed under the terms of the warranty.
- All warranty claims must be in writing and reported within 48 hours of fault occurring.
- Upon receipt of written warranty claim, AOL will contact you to assess nature of concern and dispatch service person for inspection if required.
- If concern can be addressed by phone, this will be done and notes logged in AOL database.
- If site visit is required, then service person will document agreed remedy prior to any rectification work commencing. Where possible, any agreed rectification works are to commence within 21 business days.
- Should warranty claim be denied due to poor use, lack of maintenance or reasonable upkeep, then claimant may be subject to service charges.
- Above listed guarantees are express guarantees and should be read in conjunction with statutory warranties where legislation makes provisions for consumer warranty claims. Our goods come with guarantees that cannot be excluded in the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

## CREDIT CARD DEBIT AUTHORITY

PLEASE TICK CARD TYPE:

- 
- VISA**
- 
- MASTERCARD**
- 
- BANK CARD**

1300 13 13 49  
[australianoutdoorliving.com.au](http://australianoutdoorliving.com.au)

CARD NUMBER

EXPIRY DATE

/

AMOUNT

\$

CARD HOLDER'S NAME

SIGNATURE