

SOUTH AUSTRALIA
Kuchel Enterprises Pty Ltd
T/As Australian
Outdoor Living
589 South Road
Regency Park SA 5010
PO Box 848
Prospect East SA 5082
ABN 24 519 482 665
BLD 214381
receptionsa@aol-sa.com.au

**AUSTRALIAN CAPITAL
TERRITORY**
Australian Outdoor Living
(ACT) Pty Ltd
36 John Bull Street
Queanbeyan West NSW
ACN 600 900 981
ABN 66 600 900 981
reception@aol-act.com.au

VICTORIA
Australian Outdoor Living
(VIC) Pty Ltd
10 Connection Drive
Campbellfield VIC 3061
ACN 137 265 402
ABN 52 137 265 402
reception@aol-vic.com.au

QUEENSLAND
Australian Outdoor Living
(QLD) Pty Ltd
2/11-17 Cairns Street
Loganholme QLD 4129
ABN 48 162 106 890
reception@aol-qld.com.au

NEW SOUTH WALES
Australian Outdoor Living
(NSW) Pty Ltd
2/1 Grex Avenue
Minchinbury NSW 2770
ABN 92 148 940 112
reception@aol-nsw.com.au

TASMANIA
Australian Outdoor Living
(TAS) Pty Ltd
5/14 Kennedy Drive
Cambridge TAS 7170
ABN 50 162 121 404
reception@aol-tas.com.au

WESTERN AUSTRALIA
Australian Outdoor Living
(WA) Pty Ltd
2/35 Prosperity Avenue
Wangara WA 6065
ABN 21 128 879 872
reception@aol-wa.com.au

CONTRACT NUMBER	SURNAME	GIVEN NAME/S
ADDRESS		POSTCODE
PHONE (HOME)	PHONE (WORK)	PHONE (MOBILE)
CONSULTANT	CARPENTER	PAINTER
VALUE OF ORDER	COMPLETED	
\$		

CUSTOMER SATISFACTION SLIP | PAINT

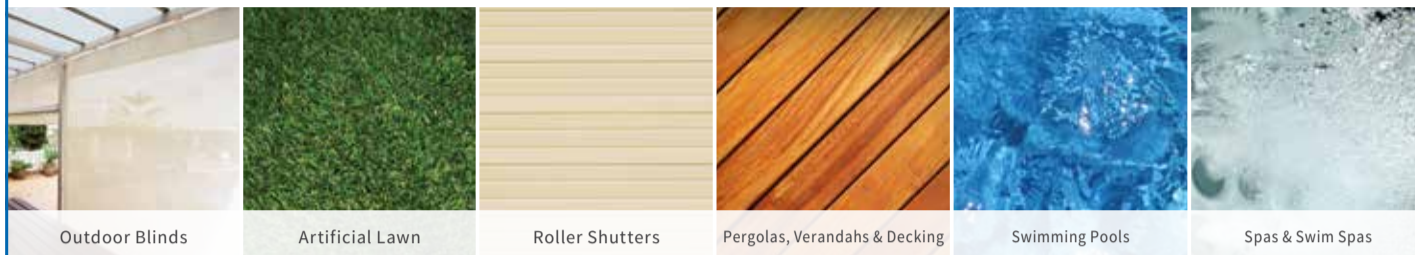
CUSTOMER NAME/S	CONTRACT NUMBER	
ADDRESS	POSTCODE	
PHONE (HOME)	PHONE (WORK)	PHONE (MOBILE)
CONSULTANT	PAINTER	COMPLETED
SIGNED <i>(I am completely satisfied with the paintwork)</i>		

CUSTOMER SATISFACTION SLIP | BUILD & CONSTRUCTION

CUSTOMER NAME/S	CONTRACT NUMBER	
ADDRESS	POSTCODE	
PHONE (HOME)	PHONE (WORK)	PHONE (MOBILE)
CONSULTANT	CARPENTER	COMPLETED
SIGNED <i>(I am completely satisfied with the delivery and workmanship)</i>		

PERGOLAS, VERANDAHS, CARPORTS & DECKING

5 year workmanship | 15 year paint (excluding decking) | 25 year timber



- All repairs during the warranty period must be carried out by a qualified AOL representative. Any tampering with the product could result in your warranty becoming void.
- Products must be cared for and maintained in a suitable manner and as per recommendations.
- Any initial product defect must be reported within 48 hours of final completion of works.
- Any future product faults or workmanship concerns within the periods defined above (per product) will be addressed under the terms of the warranty.
- All warranty claims must be in writing and reported within 48 hours of fault occurring.
- Upon receipt of written warranty claim, AOL will contact you to assess nature of concern and dispatch service person for inspection if required.
- If concern can be addressed by phone, this will be done and notes logged in AOL database.
- If a site visit is required, then service person will document agreed remedy prior to any rectification work commencing. Where possible, any agreed rectification works are to commence within 21 business days.
- Should warranty claim be denied due to poor use, lack of maintenance or reasonable upkeep, then claimant may be subject to service charges.
- Above listed guarantees are express guarantees and should be read in conjunction with statutory warranties where legislation makes provisions for consumer warranty claims. Our goods come with guarantees that cannot be excluded in the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

Customer Satisfaction Slip | Paint

Customer Satisfaction Slip | Build & Construction